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A Message From the Executive Director Rev. Alice Graham, Ph.D.

As we enter a new decade, it may be tempting to despair over the state of the nation given the political polarization and the inability to resolve seemingly intractable issues around poverty, health care, education, and racism. And yet, there is more awareness about the impact of these issues on our overall national life. We pray that this increased awareness will result in substantive meaningful positive changes in reducing poverty, expanding healthcare, increasing access to education/training, and minimizing racism as an influencing factor in our social care network

Back Bay Mission continues to focus on its mission “Strengthening Neighborhoods, Seeking Justice, and Transforming Lives”. This Annual Report summarizes the data collected in each program documenting our work in partnering with clients moving toward long-term sustainability. Each program area is committed to building a relationship with each client seeking services to determine urgent needs as well as to understand the challenges that they face in becoming self-sustaining. It is only in the context of a significant relationship that substantive change occurs. Case Managers in each program area do not offer a cookie cutter response to client needs; but, seeks to understand their individual stories that reflect the clients’ strengths as well as their vulnerabilities. This attention to the individual allows staff to partner more effectively with each client in support of their goals and aspirations.

The Rental Assistance case managers housed 173 individuals whom they will continue to support with information about educational/training opportunities, employment options, and other resources based on their interests, capacities, and goals for sustainability. The “Home at Last” case manager works at holding accountable the 17 families/individuals in that program in realizing their step by step plans to become self-sustainable. We are particularly excited about a pilot apprenticeship program designed by the Micah Center team that offers a homeless guest the opportunity to receive intense wraparound focus, support, and access to needed resources. The selected person will assist staff in the maintenance of the Micah Center; and, receive social skills coaching, job readiness skills, resume writing, as well as job interview skills. The selected individual will be observed in a work context by each member of the team with each Micah Center team member contributing coaching as he does his work in the center. We are, also, continuing to be pleased about Bridges Out of Poverty, a program designed to bring together small groups of people to learn about the structures of poverty that inhibit forward and then to create strategies to move beyond those structures. We have just completed our 4th cycle. Six of the seven participants completed the sixteen week curriculum and are moving forward to realize their plans for long-term sustainability as they continue to be in a coaching relationship with their mentors for two years. We continue to rely on 800 or so volunteers from around the country who join us in this work, as well as the local volunteers who assist us in the clothes closet, the food pantry, and the reception area. It is out of a deep faith in God, love for our fellow human beings, and hope for a more just world that we do our work. Thank you for the donations, the prayers, and for collaborating with us to make a positive difference in the lives of the people we serve.

find us online



Revenue & Expenses

2019 REVENUE	
Gifts	\$545,575.39
Program Fees and Earnings	\$269,221.21
Investments	\$393,684.30
Private Grants	\$106,333.00
Public Grants and Contracts	\$713,108.46
Total	\$2,027,922.36

2019 EXPENSES	
Programs and Services	\$1,667,017.30
Management and General	\$190,337.35
Fundraising and Public Relations	\$119,333.03
Total	\$1,976,687.68

2019 ASSETS	
Current assets (cash and investments)	\$2,500,862.28
Other assets	\$61,555.74
Property and equipment	\$1,886,213.91
Total Assets	\$4,448,631.93
Total Liabilities and Capital	\$4,448,631.93



2019

COMMUNITY HEALTH INCENTIVES 2019



HOUSING REHABILITATION & WEATHERIZATION PROJECTS

2019 Project Statistics





	Completed	In-Process	Waiting
Rehabilitation & Weatherization Program Projects	16	7	2
Rehabilitation Projects	19	4	10
Weatherization Program Projects	28	13	5
New Construction	0	2	0
Total	63	26	17

Projects Closed	8
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Number of Churches/Organizations Represented by Volunteers	52
Number of Volunteer Work Campers Utilized	582
Number of Volunteer Hours	21,438
Dollar Value of Volunteer Hours	\$375,020

Household Size	Max Income (80% Median)	Completed or Closed	In-Process or Waiting
1 Person	\$29,150	33	13
2 Persons	\$33,300	14	5
3 Persons	\$37,450	7	5
4 Persons	\$41,600	1	1
5 Persons	\$44,950	7	2
6 Persons	\$48,300	1	0

	Average Household Income % of Median for all clients: 44.8%*		Average Household Income % of Median for all clients: 34%*
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CLIENTS IN THE REHAB HOUSEHOLDS

Under 17	34
18-24	6
25-34	5
35-44	8
45-54	12
55-61	21
62+	41

Male	41
Female	86
African American	113
Caucasian	13
Caucasian & African American	1

* Note: Our qualification guidelines are that we cannot accept clients whose income exceeds 80% of median income. HUD classifies 50% of median income as Very Low income and 30% as Extremely Low income.

EMERGENCY SOLUTIONS GRANT PROGRAM



120
53

	CLIENTS SERVED	TOTAL SPENT	HOUSEHOLDS
Rapid Re-Housing	85	\$48,774.36	48
Homelessness Prevention	88	\$57,375.47	48
Totals	173	\$106,149.83	96

AGE	
0-17	57
18-24	15
25-34	32
35-44	25
45-54	26
55-61	11
61+	7
Total	173

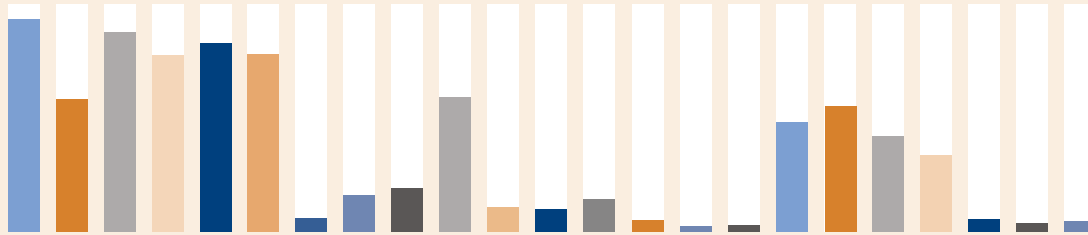


RACE	
African American	120
Caucasian	53
Total	173

INCOME	
Children (no income needed)	57
\$0 - \$12,000	96
\$12,001 - \$20,000	18
\$20,001 + (previously homeless with income)	2

GENDER	
Female	122
Male	51
Total	131

DAY CENTER FOR THE HOMELESS: MICAH DAY CENTER



Showers Taken	5,275	Backpacks	131
Loads of Laundry	2,127	Blankets	188
Items of Mail Dispersed	3,985	Bus Passes	262
Telephone Services & Messages	2,806	Other Service Types	64
Computer Access	3,421	Sleeping Bags	1
Hygiene Kits	828	Tents	1
State ID's	12	Underwear	1,773
Haircuts Given	213	Socks	1,925
Supplemental Nutrition Assistance Program (SNAP) Applications	298	Shirts	1,620
Other Services & Resources Provided (Razors, Shoes, Etc.)	2,426	Pants	1,237
		Jackets	80
		Veterans	45
		Notary Services	96
		Total	21,909

AGE RANGE

0 - 17	4	35 - 44	142	62+	71
18 - 24	31	45 - 54	153	Total	656
25 - 34	94	55 - 61	161		

ETHNICITY



African American	221
American Indian	7
Asian	20
Caucasian	405
Native Hawaiian	3
Total	656

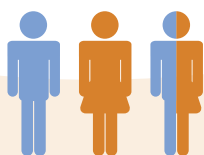
NUMBER OF PEOPLE SERVED

186
Female

468
Male

2
Transgender

Total 656

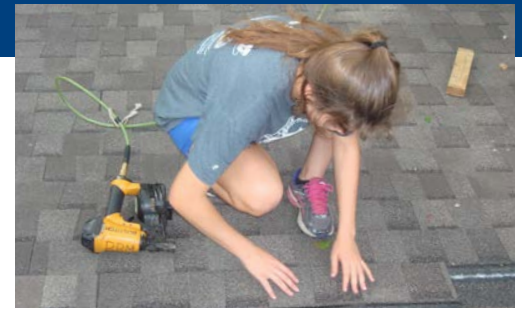




A BLESSING IN OUR LIVES

It was like a dream come true, all of a sudden, my prayers that have been lifted up to GOD for years began to surface in my life. My children and I have been believing GOD for our house to become a home again and that was happening right before our very eyes! I thank GOD for drawing people near and far to be a blessing in our lives. We thank GOD everyday for what you and the volunteers have all done! A great shout out to an organization that has touched our hearts in more ways than one. To the Back Bay Mission and all its volunteers, we the Payton family would like you to know that we love and appreciate you so much more than we know how to express, for allowing GOD to use you to bless families as you all have mine. For so many years we have been trying to get assistance with repairs on our home and did not as I watched our home deteriorate from one state of despair to a dangerous and unlivable condition. And as I tried on agency after another, getting turned down time after time. I decided to make one last desperate attempt to reach out to the Back Bay Mission. I am a living witness of what GOD can and will do for those who look to him for any and everything. Our house now feels like a new home now because of you all. As a result of the work that you are doing many lives, subdivisions, and many communities along the Gulf Coast, your organization will FOREVER be blessed! WE LOVE YOU!!!!

- The Payton Family



HOME AT LAST (HAL) OUTREACH

566

OUTREACH AREAS

Soup Kitchens	3
Outdoors (Bus Stops, Libraries, etc.)	259
Streets	40
Day Centers	264

DEMOGRAPHICS

	Male	Female
African American	129	10
Asian	1	0
Caucasian	351	75



AGES

0-17	0
18-24	1
25-34	14
35-44	335
45-54	119
55-61	53
62+	44

OUTREACH SERVICES PROVIDED

Referrals	438	Scarves	65
Hygiene Kits	44	Food Stamp Applications	46
Bus Passes	214	Socks	265
Blankets	17	Medicaid Applications	2
Backpacks	70	Resumes	8
Sleeping Bags	6	Driver's License	7
Housing Applications	2	Food	195
Hats	65	Total of Services Provided	1,444

SOMEONE'S SOMEBODY

By: Sarah Boone, Home At Last Case Manager

Everyone needs someone, but so many of our participants have no one, sometimes the only someone they have is the case managers and staff at Back Bay Mission. The dilemma is that death is the great equalizer. Death doesn't care about race, religion, creed, poverty, social status, if you are housed or homeless. Death comes for everyone, but what happens when it comes for one of my clients? I was recently faced with this reality with my participant Scotty.

Scotty was in our Home at Last program, but prior to that he was a loved guest at the Micah Day Center. Scotty always had a cool demeanor, a pleasant smile, and would light up every time Deborah would say "sweetttt" (her nickname for him). Scotty was over 60 years of age and living on the streets. We contacted Open Doors Homeless Coalition for him and expressed the need for him to be housed as soon as possible. With effort we got Scotty referred to the Home at Last program because of his chronic homelessness and disabilities.

It was not long after we housed Scotty, we noticed serious health concerns. Part of case management involves connecting our participants to services. Scotty was ultimately diagnosed with advanced stages of Cirrhosis and was regularly being transported back and forth to the ER for a procedure called paracentesis to drain fluids from his abdomen. Scotty went from being a functioning adult to a terminally ill man over a short period of time. Another part of case management is making those hard decisions. Scotty was no longer able to care for himself and with the medical advice from the hospital, I had to make the decision to have Scotty placed in a long-term care facility in Pascagoula where he could be cared for around the clock. Now this is normally where we would discharge Scotty from the Home at Last and he would no longer be in the program, however, here at BBM we are encouraged to show humanity to see our participants as far as we need to go to make sure they are cared for and valued. I transitioned from being his case manager to his "somebody" that would make his medical decisions until that fateful day. It is hard to imagine, but Scotty had no known family, children, or friends that we could locate.

I received a call from the Intensive Care unit in Pascagoula stating Scotty had taken a turn for the worse, was in a coma, and likely would not recover. Being Scotty's only someone meant walking through the process of helping critical care doctors make the best decisions for Scotty. I went from case manager to advocate. I visited with Scotty many times over the course of the week he was in ICU on life support to talk to the doctors, and to just be there for Scotty. I received a call in the late afternoon on December 2, 2019 stating that Scotty was being taken off life support as he was rapidly declining. There was never a question on going or not going, see humanity, dignity, and respect are the things we strive to emulate here at Back Bay Mission but more importantly-as a human being- it demanded I go see Scotty through the last phase of his life. I walked into silence, an eerie quiet in his room that the day before was filled with tubes, machines, and doctors. I will always remember the deep breath he took, the tear that rolled down his face while we prayed and sang as I bent down to tell him he was not alone because so many people loved him at Back Bay Mission, that I was honored to be a part of his journey to the end, that it was okay to be at peace. I will remember my time with Scotty fondly, his easy demeanor, his quick smile, and his attitude that so many people loved.

Because of Scotty and the walk, we made with him at the mission and as his case manager/advocate I am looking to the future of other guests we serve. Many valuable lessons came out of this sad situation, but the most important one is to know everybody needs a somebody: to make medical decisions in a population that is frequently without family and friends, the knowledge of what if something were to happen would they like their journey to look like, and to remember that life is precious and short that the work we do here at the Mission is not only meaningful it is essential to so many lives. That their stories will live on because we took the time to care. Remember to be someone's somebody.

VETERANS SUPPORT FUNDS



GENDER	
Female	11
Male	19
RACE	
African American	17
Caucasian	13

SERVICES PROVIDED	OCCURRENCES	DOLLAR AMOUNT
Utility Assistance	7	\$2,054.66
Property Tax	2	\$671.07
Car Recovery	2	\$520.00
Rental Assistance (Not eligible for SSVF)	16	\$4,699.70
Car Tags	4	\$539.37
Hotel Cost	2	\$160.00
Pay Day Loan	3	\$380.00
Child Support Payment (To Assist in Re-instatement of Drivers License for Employment)	1	\$305.00
Total	37	\$9,329.80

AGE	
0-17	7
18-24	1
25-34	3
35-44	7
45-54	6
55-61	1
62+	5
Total	30



HOME AT LAST (HAL)



GENDER

Female	10
Male	13

AGE

0-17	2
18-24	0
25-34	0
35-44	4
45-54	3
55-61	8
62+	6

HOUSED CLIENTS

● African American	18
● Caucasian	5

BRIDGES OUT OF POVERTY

1
Graduating Classes in 2019

6
Graduating Investigators in 2019



DAY CENTER CASE MANAGED DIRECT CLIENT CONTACT



AGE RANGE

305

0-17	1
18-24	17
25-34	69
35-44	77
45-54	77
55-61	48
62+	16

VETERANS



Veterans Served	25
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RACE

GENDER



	MALE	FEMALE
African American	58	27
Caucasian	143	62
African American & Caucasian	2	3
Native American	2	3
Asian	1	2
Hispanic	0	2
Total	206	99

TYPE OF CONTACT

Client Contacts	305
New Clients	192
Needs/ Strengths Assessment	194
Job Readiness Workshop	19
Job Referrals	36
Job Placements	11
Creative Expressions Class	44
New Season Presentation	10
Stress Anxiety Presentation	10
Preparing a Job Application Workshop	11
Veterans' Services	25
SSDI/SSI	23
Open Doors Homeless Coalition	79
Housing (BHA, Region VIII, Market, Public)	79
Coastal Family Health Center (CFHC) - Healthcare for the Homeless*	79
Mental Health Services	66
University of Southern Mississippi (USM) School of Social Work	6
Birth Certificate / Driver's License / State ID's Forms Filled Out and Filed	68
Verification of Homelessness Coastal Family Health	88
Department of Public Safety	36
Open Doors Homeless Coalition	17
Department of Human Services	9

* reported by CFHC Outreach Workers

DO AND BE BETTER


By Judy Cloyd, Rental Assistance Manager

I've been asked to write an "impact story." So, what is an impact story, and on whom was the profound impact made? Was it an ESG participant who was impacted, was his or her family impacted....who was actually impacted? With regards to the work that I do at Back Bay Mission as ESG case manager, I know that I have been profoundly impacted. How can being surrounded daily by homelessness, not impact me? How has it impacted me? One of the ways I've been impacted is the way I now observe people in my daily surroundings. Not just the place that I work, but everywhere I go. As a trained counselor, I've learned how to observe people, in order to bring certain behaviors to their attention. But now I observe everyone with a more sensitive and caring spirit. There is no longer room for judgement and apathy, within my purview. When I notice someone, who appears to be homeless or unkept, I try to see them through the lenses of love and compassion. God may never call me to a third world country, but He does call me to serve right where I am. To look outside myself and around at those with whom I can interact. Many times, it can be a complete stranger like the ones God places in my path at Back Bay Mission.

Someone such as a young homeless single mom of four children. I met this young mom in October 2019, when she and her children were living in a transition home. She moved hundreds of miles away from home to start a new life for her and her children. She came to the Coast because her relatives convinced her to make the move. Unfortunately, those relatives neglected her and her children after the move. After living in the transition home for a few weeks, this young mom was referred to Back Bay Mission for our Rapid Rehousing Program. She soon found steady and full-time employment at the local shipyard. I have been case managing this young participant since early October 2019. Now we have a type of relationship where she trusts me and is comfortable enough to call, email, or stop by my office on her way home from work. When she calls me, most of the time I can sense overwhelming stress and anxiety in her voice. I always start by reminding her of where she came and how far she has journeyed. She has learned the importance of budgeting and has developed a great work ethic. She often tells me, "Mrs. Judy, I want to do and be better for my kids than my mom was for me." This motivates her to wake up five days a week at 4:00 am, to work a very hard and dirty job. I am proud to report that she will no longer need rental assistance from Back Bay Mission in March and will be financially self-sustaining. With the assistance of Back Bay Mission, this young lady will definitely do and be better for her children.

I leave you with one of my favorite quotes.


"What we have done for ourselves alone dies with us; what we have done for others and the world remains and is immortal." ~ Albert Pike




AGE	
0-17	429
18-24	230
25-34	379
35-44	495
45-54	558
55-61	596
62+	575



CHRISTMAS BASKETS & BACKPACKS	
Christmas Baskets	150
Christmas Backpacks	75



GENDER	
Female	1,630
Male	1,485
Trans	6
No Data	141



DOLLARS EXPENDED TO SERVICES	
Food Pantry	\$9,561.66
(\$98,900.00 Food Per Unit Total)	
Utility Relief	\$55,378.62
Birth Certificates & State ID	\$732.50
Medication Assistance	\$844.91
Transportation (Bus Tickets)	\$2,422.30
Miscellaneous/Other	\$40.00
Case Management	\$1,260.36
Rental Assistance	\$905.60



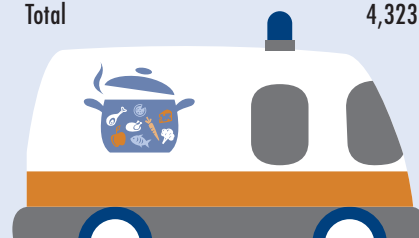
RACE	
Asian	73
African American	1,358
Caucasian	1,676
Hispanic	41
American Indian	9
No Data	105

Total Dollars	\$71,145.95
Total with Food Per Unit Cost	\$170,045.95

NUMBER OF PEOPLE SERVED

3,262

Number of Services	
Food Pantry Units	3,956
Utility Relief	250
Birth Certificates & State ID	50
Medication Assistance	27
Transportation (Bus Tickets)	23
Miscellaneous/Other	4
Case Management	8
Rental Assistance	5
Total	4,323

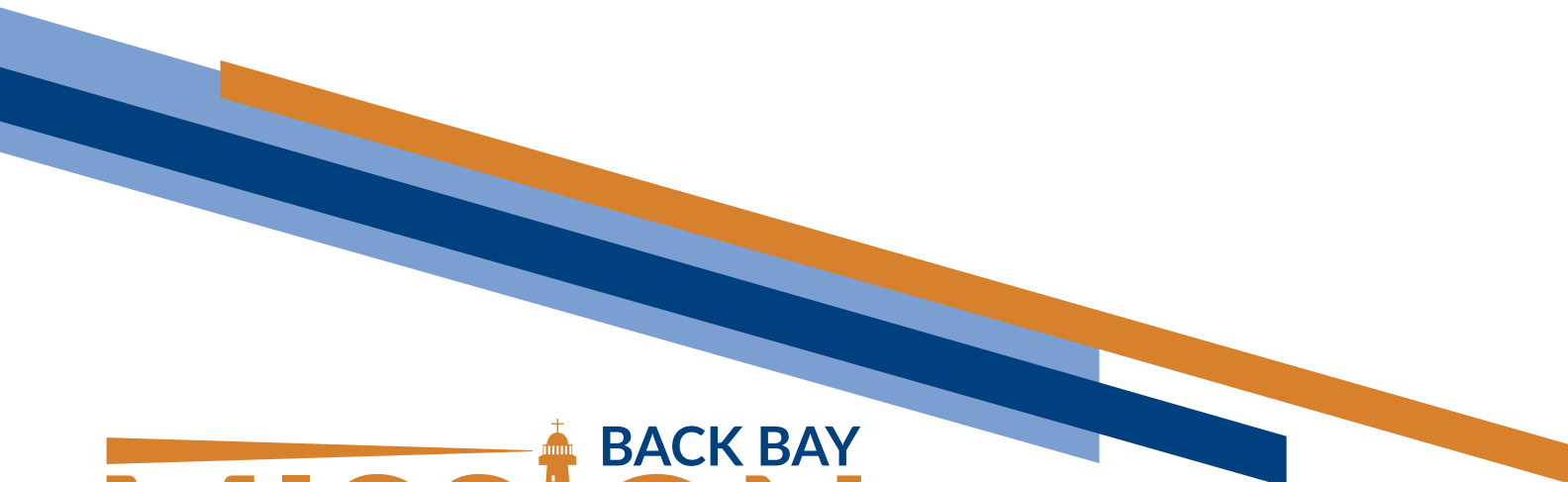


EMERGENCY SERVICES



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Annual Report

2019

Strengthening Neighborhoods, Seeking Justice, Transforming Lives